## What law enforcement agencies see as their biggest challenges In a survey for a recent white paper, "Data and technology: How law enforcement agencies see the future", we asked high-level law enforcement agency leaders about the most critical challenges their departments were facing.

Almost half said that understaffing was seen as the biggest problem that law enforcement currently faces.

Almost one-third said that finding and adopting

31%

Almost one-third said that finding and adopting new and up-to-date technologies was a top challenge.

33%

And **31%** said budgeting issues were a top challenge.

## Among their highest technology priorities were:



Interestingly, many respondents said they understood that both staffing and budgeting concerns could be aided by technology solutions that allow officers to work more efficiently and save time by automating more repetitive tasks. Indeed, this focus on technology opened an interesting dynamic:

other criminal connections



Departments with moderate levels of understaffing (6% to 15% understaffed) placed a higher priority on technology adoption



Those with more severe staffing issues were less likely to place high value on enhancements to existing technology



And those respondents at agencies that are closer to being fully staffed said they were considerably more interested in technological-driven efficiency

## **Further:**

Younger respondents said they wanted more say in the kinds of technology tools and solutions the department would adopt



Older respondents placed a lower priority on investing in new technologies



Those
in the middle
saw staffing,
technology investment,
and officer well-being
as all being high
priorities



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